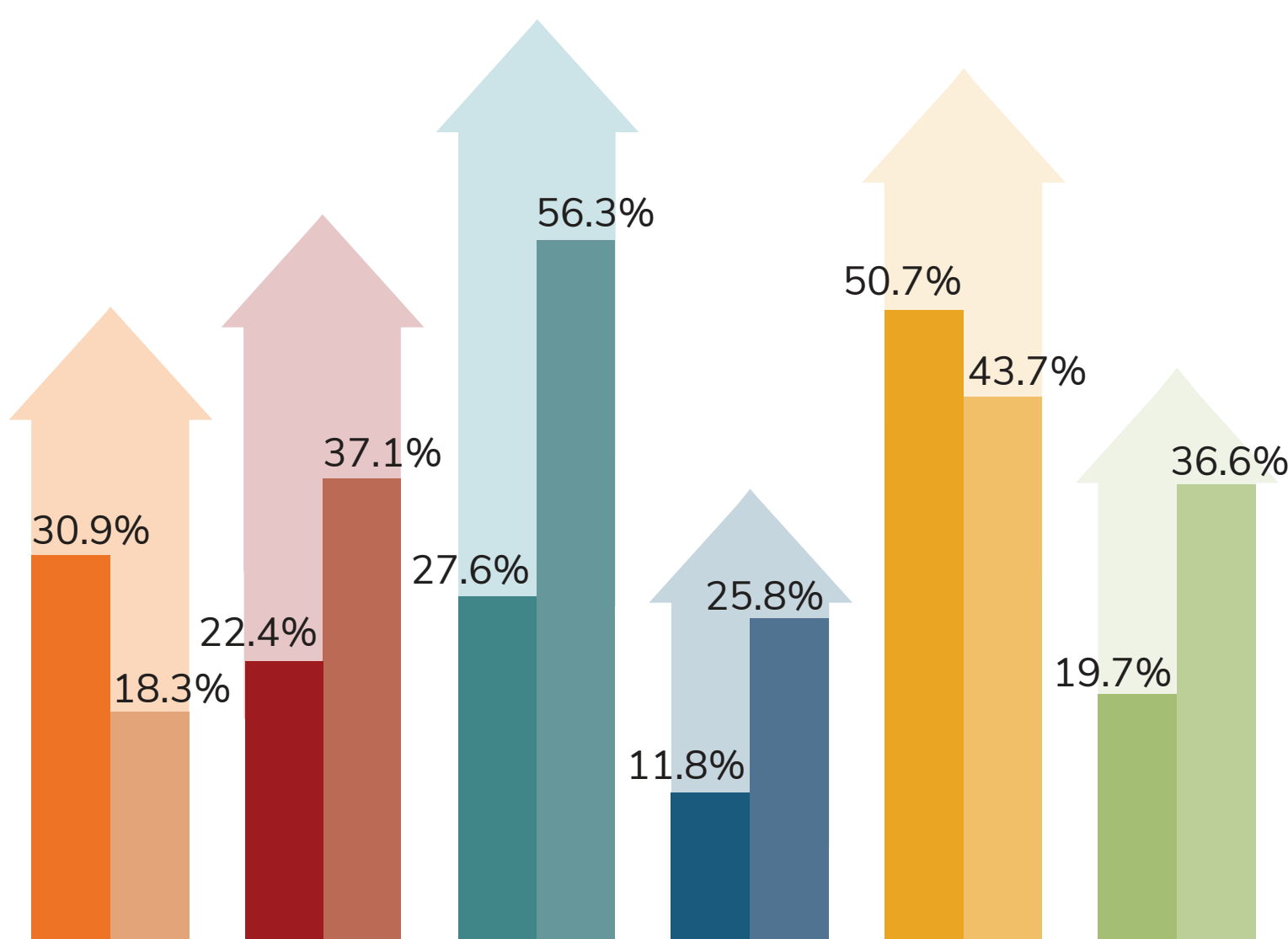


The MA DSRIP TA Program

The MA DSRIP TA Program was created by MassHealth, the Commonwealth of Massachusetts' Medicaid and Children's Health Insurance Program, to support and build the capacity of Accountable Care Organizations, Community Partners, and Community Service Agencies. The TA Program launched in September 2018 as part of a statewide effort to improve the health outcomes and experiences of MassHealth members. The information in this infographic reflects data through June 30, 2021.

TA Applications - How are ACOs and CPs Thinking about TA Resources to Build Strong, Effective Organizations?

The **darker bar** represents the proportion of ACO TA applications that seek to advance a particular Competency Area; the **lighter bar** represents the proportion of CP TA applications that seek to advance a particular Competency Area.



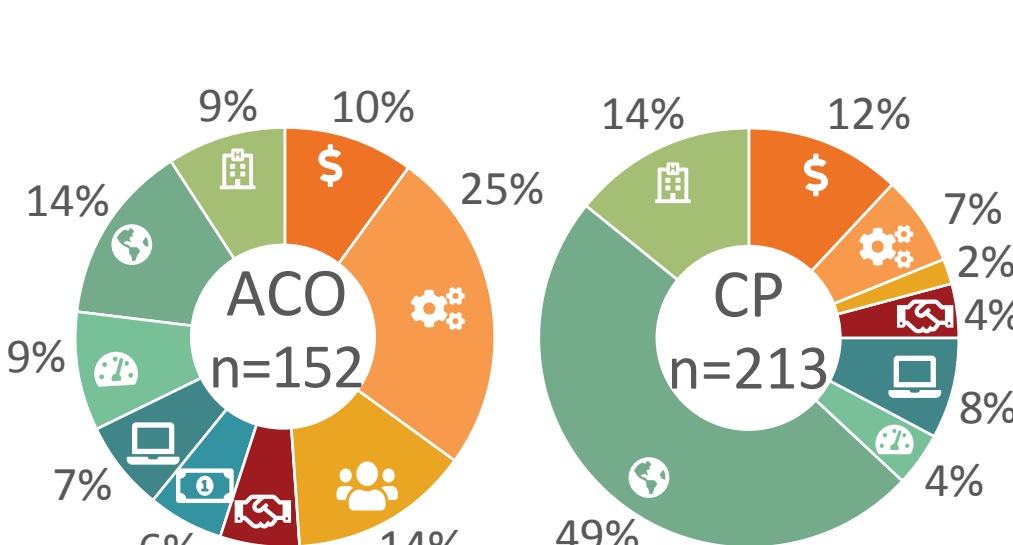
6 Competency Areas

- Respect, understand, and engage MassHealth members
- Honor, enlist, and develop provider and care team insights and capabilities
- Access, apply, and exchange data across all entities involved in MassHealth member wellness and care
- Develop and implement financial models that promote provider and staff buy-in and advance the achievement of quality benchmarks, appropriate utilization of care, and long-term organizational sustainability
- Provide coordinated care and/or complex care management that is highly responsive to MassHealth member needs and preferences
- Actively develop and maintain a foundation of, and disseminate up-to-date knowledge in all areas relevant to building and running a high performing, sustainable MassHealth ACO or CP

Competency Areas outline the key spaces within which ACOs and CPs should continually develop their capabilities in order to improve experience and health outcomes while lowering total cost of care for MassHealth members. A single TA project may build ACO or CP capabilities within multiple Competency Areas.

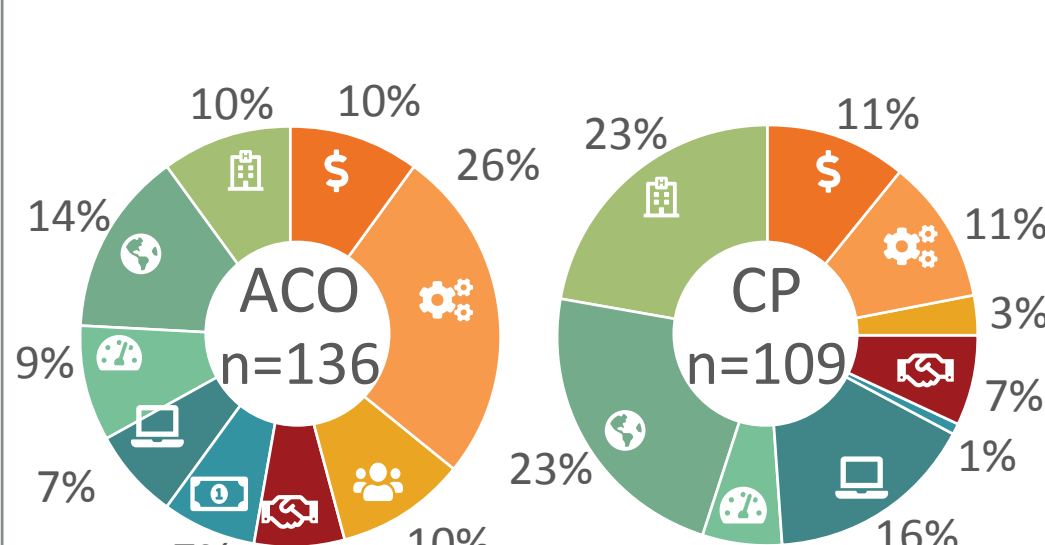
ACO and CP TA Projects

TA Applications by Domain



- Actuarial and Financial
- Care Coordination/Integration
- Community-Based Care and Social Determinants of Health
- Consumer Engagement
- Flexible Services
- Health Information Exchange/Health Information Technology
- Performance Improvement
- Population Health Management
- Workforce

TA Projects by Domain



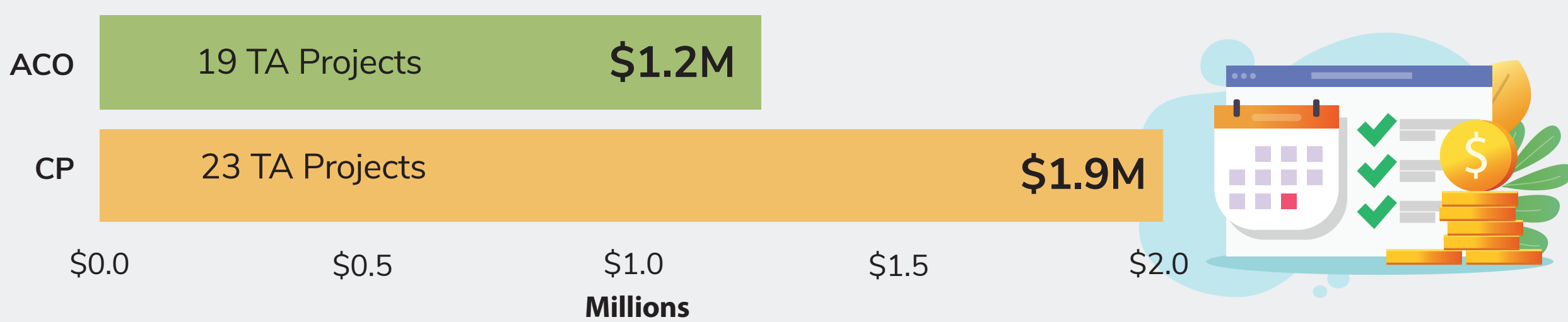
There are 10 TA Domains that reflect the areas of TA that MassHealth ACOs and CPs identified as TA priority areas. The tenth TA Domain, Telehealth, was added to the TA Program in 2021. The large difference in the number of CP applications and CP projects can be attributed to one TA Vendor providing group TA to multiple organizations. Note: There have been 243 total TA Projects. Two joint ACO-CP TA Projects are included in both the ACO and CP TA Project totals.

Total TA Card Funds Spent on TA Projects

ACO and CP TA Projects range in size and scope, with the largest TA Project budget at \$375,000 and the smallest at \$3,400. Total TA Card funds spent on TA Projects through June 30, 2021 is \$20.3M; \$10.8 by ACOs and \$9.5M by CPs.

Opt-In TA Cards were available to ACOs and CPs who successfully used their TA Cards. Opt-in TA Cards provided additional funding for new TA Projects.

As of June 30, 2021, 42 Opt-in TA Card funding requests, totaling \$3.2M, had been approved:



Vendors Engaged in MA DSRIP TA Projects

In January 2021, 17 new TA Vendors were added to the TA Vendor catalog. Through June 2021, 38 unique TA Vendors (59.4% of the TA Vendor catalog) have worked on 243 TA Projects with ACOs and CPs.



SWI Pop Up on the Role of Community Health Workers (CHWs), Peer Specialists and Recovery Coaches in Engaging MassHealth Members

On April 30, 2021, the MassHealth DSRIP TA Program hosted a virtual SWI Pop Up about the role of Community Health Workers (CHWs), Peer Specialists and Recovery Coaches in engaging MassHealth members – particularly those with complex life circumstances and care needs. Individuals in these workforces draw on their shared lived experience with MassHealth members to help them manage chronic conditions, support their recovery and address the socioeconomic factors that can compromise their health and wellness.

Examples of Key Learnings from Attendees

The CHW role is in part a role of shared culture, and CHWs can help with all aspects of social determinants of health.

CHWs, Peer Specialists and Recovery Coaches can work in emergency departments and primary care settings. ACOs can update job requirements to ensure they are getting the best people for the job.

Who Attended

161 people attended the Pop Up
67% were from ACOs and CPs



This infographic reflects data through June 30, 2021.