Boston Allied Partners Care Coordination Trainings FY2021

Evaluation Summary

# Training Series

|  |  |  |  |
| --- | --- | --- | --- |
| Training | Training Title | Number of staff who completed evaluation | Training Date |
| 1 | Special Education Basics | 7 | January 7, 2021 |
| 2 | Health Insurance Literacy and Tips for Maintaining MassHealth | 5 | April 14, 2021 |
| 3 | Returning to Home Visits | 6 | April 28, 2021 |
| 4 | SSI/SSDI 101 | 5 | May 12, 2021 |
| 5 | Social Security Work Incentives | May 26, 2021 |
| 6 | Introduction to Childhood Trauma | 3 | June 2, 2021 |
| 7 | Housing and Employment | 7 | June 24, 2021 |

# Overall Training Evaluation (Mean Scores)

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
|  | Trainings | | | | | | |
| **Please rate the following elements of the training on a scale of 1 (Poor) to 5 (Excellent).** | 1 | 2 | 3 | 4 | 5 | 6 | 7 |
| 1. Overall value of the training | 4.6 | 4.2 | 3.8 | 4.6 | | 4.7 | 4.7 |
| 1. Overall usefulness of the topics discussed | 4.6 | 4.2 | 3.7 | 4.6 | | 4.7 | 4.6 |
| 1. Handouts or materials | 4.3 | 4.2 | 3.8 | 4.6 | | 4.7 | 4.6 |
| 1. Opportunities for discussions | 4.4 | 4.2 | 3.8 | 4.4 | | 4.3 | 4.6 |

# Objectives Evaluation

Rating objectives of each individual training including, comfort with topics, preparedness for collaboration and development in the role of care coordinator.

## Training 1: Special Education Basics

|  |  |
| --- | --- |
| **Please rate your agreement with the following statements on a scale of 1 (Strongly Disagree) to 5 (Strongly Agree).** | Mean |
| I feel more familiar with the eligibility for special education Individualized Education Plans (IEP)s | 4.4 |
| I feel more comfortable helping members navigate the IEP process | 4.1 |
| I feel better prepared to help parents participate in the IEP process | 4.1 |
| I feel better prepared to collaborate with Health Law Advocates | 3.9 |
| I will utilize my colleagues for their expertise. | 4.6 |
| I have a better understanding of my role as a CP Care Coordinator | 4.3 |

## Training 2: Health Insurance Literacy and Tips for Maintaining MassHealth

|  |  |
| --- | --- |
| **Please rate your agreement with the following statements on a scale of 1 (Strongly Disagree) to 5 (Strongly Agree).** | Mean |
| I feel more familiar with common health insurance term | 4.2 |
| I feel more comfortable helping members navigate MassHealth insurance plans | 4.4 |
| I feel better prepared to help parents find out about their MassHealth insurance coverage | 4.2 |
| I will utilize my colleagues for their expertise | 4.2 |
| I have a better understanding of my role as a CP Care Coordinator | 4.2 |

## Training 3: Returning to Home Visits

|  |  |
| --- | --- |
| **Please rate your agreement with the following statements on a scale of 1 (Strongly Disagree) to 5 (Strongly Agree).** | Mean |
| I feel more comfortable reducing COVID risks to myself and members | 4 |
| I feel more prepared to screen members before a home visit | 4 |
| I will utilize my colleagues for their expertise | 4 |
| I have a better understanding of my role as a CP Care Coordinator | 4 |

## Trainings 4 and 5: SSI/SSDI 101; Social Security Work Incentives

|  |  |
| --- | --- |
| **On a scale of 1 (Not at all Likely) to 5 (Very Likely), how likely are you to use these strategies?** | Mean |
| I feel more confident in my understanding of SSI and SSDI | 4.2 |
| I feel more prepared to help encourage members to work | 4.4 |
| I will utilize my colleagues for their expertise | 4.4 |
| I have a better understanding of my role as a CP Care Coordinator | 4.2 |

## Training 6: Introduction to Childhood Trauma

|  |  |
| --- | --- |
| **Please rate your agreement with the following statements on a scale of 1 (Strongly Disagree) to 5 (Strongly Agree).** | Mean |
| I feel more confident in my understanding of the impacts of child trauma | 4.7 |
| I feel more prepared to see behaviors through a "trauma lens" | 4.7 |
| I will utilize my colleagues for their expertise | 4.3 |
| I have a better understanding of my role as a CP Care Coordinator | 4.3 |

## Training 7: Housing and Employment

|  |  |
| --- | --- |
| **Please rate your agreement with the following statements on a scale of 1 (Strongly Disagree) to 5 (Strongly Agree).** | Mean |
| I feel more comfortable reaching out to community resources discussed | 4.6 |
| I feel more prepared to help encourage members to use La Colaborativa services and events | 4.6 |
| I will utilize my colleagues for their expertise | 4.6 |
| I have a better understanding of my role as a CP Care Coordinator | 4.3 |

**What was most helpful? Please describe any strategies or actions you have taken as a result of this training?**

|  |
| --- |
| **Training 1** |
| * Being able to see the actual forms * I am better prepared * How to show parents how to advocate and decline IEP if needed |
| **Training 2** |
| * Resources at the end were terrific * Presenter was very thorough |
| **Training 3** |
| * Covid screenings and ideas for home visits |
| **Trainings 4 and 5** |
| * Explaining the difference between SSI and SSDI |
| **Training 6** |
| * The examples |
| **Training 7** |
| * Having the people from the agency present. * To see how compromised they are with their community. * Testimonies from all the employees. Learned a lot about the help company provides. * Being able to speak to the case managers that work there and hearing their day-to-day support of their clients * Very informative * Enjoyed learning about the type of work the organization is doing * I will refer my client to the organization. |

**What are your remaining questions or suggestions for future trainings?**

|  |
| --- |
| **Training 1** |
| * Housing resources |
| **Training 2** |
| * Safety |
| **Training 3** |
| * The difference between SSI and SSDI and appeals |