



Oral Health Integration for MassHealth CPs

Starting in January 2020, MassHealth began linking payment to performance on a pediatric oral health quality measure. Integrating oral health into the broader health care system care can help ACOs improve their performance on the pediatric oral health quality measure, as well as lead to better management of chronic conditions and reduce costly Emergency Department (ED) visits.¹



The MassHealth LTSS CP Provider Oral Health Quality Measure reports the percentage of LTSS CP members aged 3 to 20 who have received a comprehensive or periodic oral evaluation during the year.

Why is integrating oral health into physical healthcare important for CPs?

- Oral disease is more prevalent and severe in children and adolescents with disabilities. The prevalence of dental decay and gum disease among individuals with disabilities aged 2-26 years old ranges from 80-90%.²
- Additional oral health services may be needed for people requiring long-term medical care. Intellectual, physical and/or behavioral disabilities can impair an individual's ability to self-care and complete daily activities such as brushing their teeth.³
- Poor oral health can be costly. Chronically untreated dental disease can result in expensive visits to hospital
 emergency departments which are often ill-equipped to appropriately manage underlying dental conditions.⁴

Case Studies of Oral Health Integration

Providing Education through Community Health Workers

• Columbia University
School of Public Health
partnered with local
dental providers to train
Community Health
Workers (CHWs) to conduct home
visits and provide oral health education
to families with children with early
childhood tooth decay. CHWs were
trained to provide in-home instruction
to families about oral health and dental
care best practices.

Expanding Oral Health Access through Public Health Dental Hygienist

• In Massachusetts, Public Health
Dental Hygienists (PHDHs) are
registered dental hygienists who
provide preventive oral health services
in a variety of public health settings
such as schools, day care centers, nursing homes
and long term care facilities utilizing portable
dental equipment. Portable dental programs
and PHDHs may collaborate with an array of
community partners and community-based
organizations to increase access to oral health and
dental services for often-underserved communities
and populations.



Oral health care integration can take various forms along a spectrum from referrals



INTEGRATION

PROCESS

Interoperable EHR; care delivery via telehealth.



Performance payments for PCPs; patient establishes dental home with in-network provider.



MEDICAL AND DENTAL

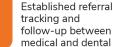
OFFICE PROVIDERS

Cara delivery in

Care delivery in close proximity at same physical location.



Single location for all healthcare. Dental providers are part of the care delivery team with shared financial accountability.



providers.

FORMAL REFERRAL

Tools for Oral Health Integration



Consider partnerships with dental schools to establish referral relationships and even offsite patient monitoring. Examples: <u>Health Care</u> for All Oral Health Integration Case Studies



Opportunities for MassHealth ACOs to Improve Oral Health and Reduce Cost through Emergency Department Diversion. Examples: UMass Policy Brief



Tufts Dental Facilities (TDF) provides comprehensive dental care for adults and

children with developmental disabilities living in MA. For more information: <u>TDF website</u>



Train case managers on common oral health diagnoses and preventive treatments that can be offered in a community setting



Train and engage CHWs and CHW supervisors on oral health management. Examples: <u>Health</u> Care for All Oral Health Integration Case Studies

To find more information about MassHealth covered services for adults and children please visit here: MassHealth Dental Benefits.

- 1. Due to the COVID-19 pandemic, MassHealth is in discussions with CMS regarding adjustments to the CP quality measurement approach, which could impact when this measure becomes linked to payment for performance.
- 2. Kelly, G. (2020). How do intellectual disabilities affect oral health? Evidence-Based Dentistry, 21(1), 26-27.
- 3. Haumschild, M. S., & Haumschild, R. J. (2009). The importance of oral health in long-term care. Journal of the American Medical Directors Association, 10(9), 667-671.
- 4. Lutifiyya, M.N., Gross, A.J., Soffe, B. & Lipsky, M.S. (2019) Dental Care Utilization: Examining the associations between health service deficits and not having a dental visit in the past 12 months. BMC Public Health 19:265